

## Privacy notice

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At DWS we recognise the importance of personal information entrusted to us. It is one of our fundamental responsibilities to ensure that we protect the information entrusted to us by our clients and our website visitors. Please find below select security measures we established to protect your privacy.

### Why does DWS collect personal information?

DWS collects, processes, and uses personal information on this websites in order to offer even better products and services, best adapt its business processes to its clients' needs, and provide them with the most suitable product information.

### How does DWS collect information and how long is it retained?

Information collected on this website will only be retained for as long as necessary to fulfil the purpose for which it was collected. If you wish to access or correct any information that DWS holds about you, you may have your data deleted, blocked or corrected (as long as compliant with applicable law). You have the right to access the personal information we hold about you; this service is free of charge.

DWS is constantly aiming at enhancing its websites. For this reason, anonymised information, such as domain name, page visits and time spent on a page, is collected through the websites. The information is used for statistical and marketing purposes only and is not disclosed to third parties. Germany-based Webtrekk GmbH supports us in this regard. You may opt-out from this procedure by clicking on [You may opt-out from this procedure by clicking on <>Opt-Out](#)

Apart from the above, we do not collect, use and process any information without your explicit consent (which can also be given on-line (e.g. through registration forms)). A consent once given can be withdrawn at any time for any future actions.

### How is information retained, protected, and used?

Information collected through this website will be transferred to the responsible division. Banking secrecy as well as confidentiality are maintained. Data will not be transferred to third parties, unless necessary to answer your queries (i.e. leaflets dispatched by vendors). Your information is used to exclusively fulfil the purpose for which it is collected, relating to the website through which it is collected.

Websites through which we collect your information are usually encoded using the encryption module of your browser. These sites are certified by renowned institutions for international encryption technique. Moreover, DWS put in place additional and comprehensive state-of-the-art security measures when both accounts and custody accounts are accessed via the Internet. Firewalls prevent unauthorized access. Diverse encryption and identification layers protect customer information from intrusion or disclosure to third parties during data transfer. Furthermore, DWS internally uses sophisticated encoding methods in order to prevent de-coding by unauthorised persons. Moreover, an electronic identifier is generated during data transfer to safeguard your information.

If you feel that the above is not sufficient or if you have any queries as regards the collection, processing or use of your information we are looking forward to hearing from you. We will make every effort to reply as soon as possible and take into consideration any suggestions from your end. Please contact us at [privacy@dws.com](mailto:privacy@dws.com) <<mailto:privacy@dws.com>> .

## Cookies

In view of the importance of data privacy, and our obligations of transparency, we provide information below about cookies, how we use them on our website and what options you have if, despite the benefits they bring, you prefer to disable them. We will assume you agree to accept the cookies that we use on our website if you do not disable or opt out of them as described below.

### *What are cookies?*

Cookies are small text files. They are commonly downloaded to your computer or mobile device by websites that you visit. They enable the website to tag your device and recognize it as you move around the site (and potentially when you return at a later date) so that, for example you do not have to re-enter your password each time you move between pages of the website.

### *Terminology*

When trying to understand cookies, and how to control them, it can help to know some terminology:

- Cookies installed on your device by the organization running the website you are visiting are known as "first party" cookies.
- Cookies installed on your device via the website you are visiting by another organization are termed "third party" cookies. An example is a cookie set by a specialist website analytics company that provides the website owner with data on the numbers of people visiting its website.
- So-called "persistent cookies" remain on your device even after you close your internet browser. They are activated each time you visit the website that created that particular cookie. For example, where a "persistent cookie" is used on a website to remember your login details, you will not need to enter those details each time you visit that website.
- Session cookies, by contrast, are temporary and are typically used to enable the website to operate, e.g. by permitting a user to move from page to page without having to log in again. Once you close your browser, all session cookies are deleted.

### *What cookies do we use?*

To enhance user experience, this website uses 'persistent' and 'session' cookies for the purposes described below. These cookies are generally 'first party' cookies, but may also be 'third party' cookies.

- **Website functionality**

Cookies that are essential for our website to function technically or which provide a service or option that you have requested. For example, a cookie that “remembers” your authentication details so you can remain logged in, or a cookie that remembers the country or language you have selected.

- **Website performance analysis**

Cookies that help us improve our website by providing us with aggregate statistics on how many users visit it, which parts of the site are viewed the most, and the city or regional location of those users. These may be installed by a third party analytics provider under a contract with us. These cookies do not identify you personally. Nevertheless, if you prefer to opt out of such analytics cookies, you may do so by hitting the Opt-Out button above, and a cookie will be stored under this name. No information is collected as long as the cookie is stored in your browser. Please keep in mind that – as soon as the cookie is erased – the Opt Out for DWS’s website is disabled and must be renewed.

- **Interest-based targeting**

In order to be able to provide you with the most relevant information about our products and services, we use cookies (e.g. by addition, appnexus, DoubleClick, Facebook and LinkedIn) to be aware of which content you have viewed on our website.

We may also use this information for the purposes of our advertising campaigns on third party websites. In that case, we may also receive information about the websites of our marketing partners on which you saw our advertisements. Similarly, third parties may display their advertisements on our website and they may become aware that you have visited our website. If you prefer to opt out of this, and receive advertisements that may be less relevant to your interests, you may do so hitting the Opt-Out button above, and a cookie will be stored under this name. No information is collected as long as the cookie is stored in your browser. Please keep in mind that – as soon as the cookie is erased – the Opt Out for DWS’s website is disabled and must be renewed.

#### *How to control cookies*

As explained above, cookies help you to get the most out of our website. If you decide to disable cookies, you may find that certain aspects of our website do not work as expected.

Aside from any specific opt-outs we have provided above, if you do not wish to receive cookies you can set your web browser to disable cookies. Note that most browsers offer different levels of privacy, such as allowing first party cookies but blocking third party cookies, or notifying you each time a website wants to install a cookie. Be aware that disabling cookies in this way will prevent new cookies from being set, but will not stop previously set cookies from operating on your device unless you delete all cookies in your browser settings. The instructions for managing cookies in your browser can usually be found via the browser’s Help function or in a smartphone manual.

If you are not satisfied with the data protection measures described here, or if you have any questions regarding the collection, processing and / or use of your personal data, we would be pleased to hear from you. We will do our best to answer your questions as quickly as possible and to implement your suggestions. Please direct your privacy issues to [privacy@dws.com](mailto:privacy@dws.com).

DWS Group GmbH & Co KGaA may be referred to as “DWS KGaA” throughout this website.

**CIO View**